

## **IMPACT DECORATION TERMS & CONDITIONS**

1. This quote is valid for 30 days from the date issued (but stands once the work is booked).
2. Any extra work carried out will be charged as an extra. This is any work that is carried out that is NOT listed on the quote.
3. All jobs are priced on the basis of working with uninterrupted access to the rooms and free from other working trades. If this does cause delays this can incur an extra cost.
4. Confirmation of final colours and finishes will be required 1 week before commencement of works.
- 5 Please be aware that specially ordered paints and certain wallpapers cannot be exchanged or returned to the suppliers as they would be unique to your specification.
6. Preparation work will include filling holes in the walls and ceiling up to the point where it will need re-plastering.
7. At the time of project acceptance you will be given a date verbally however you must be aware due to circumstances outside our control such as weather and personal injury/ sickness you may experience a delay. If and when this happens I will inform you as soon as is physically possible and will then try and work with you to book a new date that is suitable.
8. Impact Decoration are fully insured for the sum of £1 million.
9. Rooms should be empty ready for Impact Decoration to start. It is the responsibility of the client to:
  - Remove valuable and or fragile items from the area to be decorated
  - To remove pictures and other wall hangings
  - To remove electrical goods
  - To move vehicles away from working areas.
10. Assistance can be provided with the repositioning/ and or removal of bulky furniture items and white goods, but will incur an additional charge. We reserve the right to decline moving white goods if the condition or position of the plumbing may incur a higher than normal risk of damage to the equipment or property. We reserve the right to decline to move particularly heavy or bulky items if they present a higher than accepted health and safety risk.
11. Impact Decoration cannot be held responsible for any damages to furniture or any goods whilst moving them out of the way.
12. Any items that cannot be removed will be covered with plastic sheeting, however we cannot be held responsible for any damage.
13. The client will be expected to provide electrical power, running water and toilet facilities where reasonably possible.
14. We are not responsible for the performance or suitability of any materials, parts, or products purchased directly by the client.
15. A deposit of 25% is required 1 week before commencement of work, at which time final colour choices and finishes are to be confirmed.
16. On larger jobs of 5 working days or more stage payments will be required.
17. Final Payment must be paid within 2 weeks of invoice date. Any late payments may incur extra costs such as interest and bank charges.
18. Payments can be made by cheque (payable to Impact Decoration) or by Bank Transfer (account numbers/ details will be supplied on invoice).
19. Upon accepting the quote and paying the deposit you are agreeing to the Terms and Conditions above.